

**AMEND BOARD REPORT 01-0328-PR15
RATIFY AN AGREEMENT WITH
SM@RT TECHNOLOGY SERVICES, INC. FOR HELP DESK AND BREAK-FIX SERVICES**

SM@RT TECHNOLOGY SERVICES, INC.

the help desk and break-fix services
\$6,468.00. These services were
approved. Consultant was selected on a non-competitive basis because
of the need for immediate service due to the expiration of the IBM contract and the
complex systems. Sm@rt has been providing these
services as a subcontractor under the expired IBM
contract. No payment shall
be made to Consultant until the written agreement
is not executed within ninety (90) days of the date
of this agreement is stated below.

Ratify an agreement with SM@RT Technology Services, Inc. to provide
to the Office of Technology Services at a cost not to exceed \$1,840,000
obtained without prior Board approval. Consultant was obligated to provide
necessary to have uninterrupted services to the Board for the past twenty-nine (29) months
under contract. A written agreement for Consultant's services
was made to Consultant prior to the expiration of the written
agreement. In the event a written agreement is not executed within
ninety (90) days of the date of this Board report, the agreement shall be
terminated.

to change the fiscal year.

This amendment is necessary

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SPECIFICATION NO. 01E

SM@RT Technology Services, Inc.

CONSULTANT SM@RT

West Randolph Street

Chicago, Illinois 60601

Contact: Stephen C. Baker, President/CEO

Telephone No. 312-263-2760

Vendor No. 29748

Office of Technology Services

Elaine L. Williams, Chief Technology Officer

125 South Clark Street

Chicago, Illinois 60603

Telephone No. 773-553-1300

DELIVERABLES: Vendor shall provide a help desk and total computer equipment and network support for the Board's AVIATION program. The services rendered by consultant shall provide the following:

- Daily ticketed queue status report

Contingent Liability. The agreement shall contain the amount that will be expended for the purpose of the agreement. The amount shall be determined by the parties to the agreement and shall be included in the budget(s).

budget(s).

Approved for Contract # _____

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