

01-1219-PR19

December 19, 2001

DELIVERABLES: Consultant will provide the following following delivery meeting the specified CPS requirements:

a is a downloaded form and hard copy.

Received (all records accessible online)

■ **Network Analysis**

- Network Management and Network Monitoring
- General Management
- Service Level Agreements (SLA) and Implement agreed upon SLAs
- (94) School Server Monitoring and Level 1 Administration
- EMC Monitoring and Administration for CPS' enterprise storage
- One-time professional services to integrate remedy ticketing system

the following assigned dedicated resources:

Consultant will also provide

■ Design Engineer

(with a concentration in routing)

■ Customer Support (NOC) Engineer

■ CCIE certified level

■ Network Engineer

■ Network Engineer (with a concentration in ATM/ISDN switching)

■ Engineering Manager

■ Project/Program Manager

to meet or exceed the Service Level Agreements.

dis派ches in order

will have comprehensive managed services for its WAN/LAN assets. An initial

with management services, including monitoring, for a selected number of schools

will result in the Board having managed services and appropriate reporting and

comprehensive CPS resources for its WAN/LAN, including monitoring, trouble management,

These services

configuration and software support,

(detection and notification), fault isolation and resolution, config

Additionally, these services will

hardware or two

result in the Board (i) being notified of outages and having the ability to view trouble tickets via a

reports; (ii) receiving appropriate on-site repair services dispatched to schools

based ticketing system and

experience outages related to WAN/LAN data equipment, and (iii) improved ability

and control offices that ex

to maximize uptime.

0 upon the execution of the
hereafter, upon invoicing, per

the sum of \$4,217,219.00. A

deries/projects, as will be outlined in the agreement, no to exceed all management cost to exceed 4%

of the total value of the services provided. No discounts under the Federal

not approved, the Board shall be

Government's Universal Services program. Unless otherwise funding is

not available, the Board shall be invoiced for all rate eligible services and ed

to include other relevant terms and conditions in the

agreement. Authorize the President and Secretary to execute the agreement. All other documents

by Officer to execute all "ancillary" documents required to administer or effectuate this agreement.

REIMBURSEABLE EXPENSES: None.

AUTHORIZATION: Authorization to the General Counsel

written and

Technology

Enterprise Contract Participation (M/WBE Plan). The City's Business Plan for Minority and Women Business Enterprise Contract Participation (M/WBE Plan) is the result of a comprehensive process that included input from the City's business community, minority and women business owners, and City staff. The M/WBE Plan is designed to ensure that minority and women business owners have equal opportunity to compete for City contracts. The City's M/WBE Plan includes a goal of 35% participation by minority and women business enterprises in City contracts.

The vendor has identified and scheduled the following firms and percentages:

Firm	Percentage
Total MBE	35.7% or \$1,239,126
Total African American	22.7% or \$787,903
TBK Resources, Inc.	14.0% Branding Lane, Towners Grove, IL
IMC Automation, Inc.	17.7% or \$612,223

% of \$173,541 certified until 02/28/07 (includes a mentor protégé relationship)

TOTAL DIVERSITY: 40% -- (\$217,000)

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FINANCIAL: Charge to Office of Technology Services: \$4,367,218.00

Budget Classifications: 0960-210-000-1618-5410 \$4,217,218.00 Fiscal Year 2003

0960-210-000-7536-5410 \$78,800.00 Fiscal Year 2002

210 000 1108 5410 \$71,200.00 Fiscal Year 2002

0220

GENERAL CONDITIONS:

agreement shall acknowledge that in accordance with

the Inspector General Act of 1978, each party to the

agreement shall have the right to inspect and copy any documents in the possession of the other party relating to personnel necessary to conduct those investigations.

ng on the Board if entered into in violation of the

current act of the Office of Contracts to former

employees of the Board.

(95-0726-BXB), as amended.

Indebtedness - The Board's Indebtedness Policy adopted July 26, 1995, from time to time, shall be incorporated into and made a part of the agreement.

Ethics - The Board's Ethics Code adopted September 27, 1995 (95-0927-RB3), as amended from time to time, shall be incorporated into and made a part of the agreement.

Contingent Liability - The agreement shall contain the clause that any expenditure beyond the current fiscal year is deemed a contingent liability, subject to appropriation in the subsequent fiscal year budget(s).

Approved for Consideration:

Approved: