

DELIVERABLES: Consultant will provide the following deliverables meeting the specified CBS requirements:

Network Analysis

- Network Management and Network Monitoring
- General Management
- Service Level Agreements (SLA) and Implement agreed upon SLAs
- (94) School Server Monitoring and Level 1 Administration
- EMC Monitoring and Administration for CPS' enterprise storage
- One-time professional services to integrate remedy ticketing system

the following assigned dedicated resources:

Consultant will also provide

Design Engineer

(with a concentration in routing)

- CCIE certified level
- Network Engineer

- Customer Support (NOC) Engineer

Network Engineer (with a concentration in ATM/SD-WAN switch

Project/Program Manager

to meet or exceed the service Level Agreements.

will have comprehensive managed services for its WAN, ATM, SD-WAN, and

with managed services. This program will ensure reliable WAN/ATM/SD-WAN

will result in the Board having managed services and appropriate reporting and

uration and software support, (detection and notification), fault isolation and resolution, configu

web, result in the Board (i) being notified of outages and having the ability to view trouble tickets via a

r reports; (ii) receiving appropriate on-site repair services dispatched to schools

erience outages related to WAN/AN data equipment, and (iii) improved ability

to maximize uptime.

Upon the execution of the

hereafter, upon invoicing, per

the sum of \$4,217,219.00. A

deliverables/projects, as will be outlined in the agreement, no fee exceeds the total amount of the agreement.

of approved, the Board shall be

COMPENSATION: Consultant shall be paid as follows: (a) \$150,000.00 agreement for the transition period ending June 30, 2002; and (b) the

Government's Universal Services program. Unless it-rate funding is n

invoked for all eligible services and equipm

REIMBURSEABLE EXPENSES: None.

ed to include other relevant terms and conditions in the

agreement. Authorize the President and Secretary to execute the agreement.

any Officer to execute all ancillary documents required to administer or effectuate this agreement.

... Contract Participation (M/WBE Plan). The ... Plan for Minority and Women Business Enterprise ...

... wing firms and percentages:

... The vendor has identified and scheduled the following:

... Total MBE 35.7% or \$1,239,126

... Total African American 22.7% or \$787,966

... of \$173,544; certified until 02/28/07 (includes a mentor protégé relationship)

... BK Resources, Inc., 140 Branding Lane, Downers Grove, IL 60155
IMC Automation Inc, 233 E. Ontario, Chicago, IL 60601

... Total Hispanic 10% or \$347,000

