

A MAINTENANCE AGREEMENT WITH
FOR SOFTWARE MAINTENANCE

RATIFY
KRONOS INCORPORATED

THE OWNER HAS BEEN ADVISED THAT THE CURRENTLY USED WORK FORCE TIMEKEEPER SYSTEM software for the Office of Technology Services at a cost not to exceed \$305,000.00. Vendor was selected on a non-competitive basis because the Work Force TimeKeeper software is proprietary to Kronos and required to maintain the Payroll System. A written agreement for such maintenance is currently being negotiated. No payment shall be made to vendor prior to the execution of the written agreement. The information herein is for informational purposes only and is not intended to constitute an offer. Information pertinent to this agreement is stated below.

AGREEMENT NO.: 01-250357

SPECIFICATION

VENDOR:

Kronos Incorporated
1515 Woodfield Road
Schaumburg, Illinois 60173

Contact: Robin F
Telephone: 847-
Vendor No. 2100

USER: Office of Technology Services

125 South Clark, 3rd Floor
Chicago, Illinois 60603

Contact: Elaine Williams, Chief Technology Officer
Atlene Love, Deputy CTO

Telephone No. (773) 553-1300

TERM: The term of this agreement shall be for a period of 12 months, beginning on 1/23/02 and ending on 1/23/03. This agreement shall have no option to renew. The yearly renewal maintenance fee will be set at a cost which equals 15% of the prevailing license fee for the work force timekeeper software product. This fee is subject to a 5% increase per year.

SERVICES

The maintenance for the Work Force TimeKeeper software product consists of the following:

02-0123-PR17

35% total LME, 23% total Africa, 10% total Asia, 30% total Europe, 2% total Americas, 1% total Oceania