

**APPROVE EXERCISING THE SECOND OPTION TO RENEW THE AGREEMENT
WITH QUANTUM CROSSING FOR TELECOMMUNICATIONS SUPPORT CONSULTING SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approve exercising the second option to renew the agreement with Quantum Crossing ("Quantum" or "Consultant") to provide telecommunications support consulting services for the Office of Technology Services ("OTS") at a cost for the period of 10/1/04 to 9/30/05 of \$1,070,454.00. A copy of the agreement is attached.

DELIVERABLES: During this second renewal period, Quantum shall provide operations (HQ) and system administration support for the Board's CTS Telecommunications System.

Consultant shall provide the following:

Detailed activity or status reports on a weekly, monthly and/or quarterly basis including:
Summary of outages, resolutions and documentation for all remote and core sites

OUTCOMES: Consultant's services shall result in the Board having consistent technical support services for the Central Office, all Call Centers as well as all CPS locations.

COMPENSATION: Consultant shall be paid upon invoicing in the amount of \$1,070,454.00

GENERAL CONDITIONS:

Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct

necessary to conduct those investigations.

~~conflict~~ The agreement shall not be legally binding on the Board if entered into in violation of the