

December 16, 2009

FINAL

09-1216-PR14

**APPROVE ENTERING INTO AGREEMENTS WITH MITEL NETWORKS, INC. FOR VOICE NETWORK
MAINTENANCE, MONITORING, AND ADVANCED SUPPORT SERVICES**

THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:

Approval is granted for the proposed agreement with Mitel Networks, Inc. for voice network maintenance, monitoring, and advanced support services for Chicago Public Schools (CPS). The first

maintenence, monitoring, and advanced support services for Chicago Public Schools (CPS). The first

EARLY TERMINATION RIGHT:

The Board shall have the right to terminate this agreement with 30 days written notice.

SCOPE OF SERVICES:

For Contract 1, Mitel will provide network, voicemail, and its basic maintenance, and

moves/adds/changes ("MAC") services to the Board. This will include providing Mitel- and NuPoint-certified engineers as well as certified telecommunications technicians for maintenance of the Board's Mitel voice communications network, NuPoint voicemail system, and Mitel voice communications systems, as well as components for approximately 600 Board locations. Contract 2 shall cover eligible

AFFIRMATIVE ACTION:

This contract is in full compliance with the goals required by the Remedial Plan for Minority and Women Business Enterprise Contract Deduction (MAWBE Program). The MAWBE certification goals for the

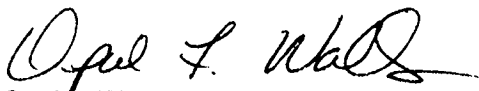
contract include: 35% total MBE and 5% total WBE.

The vendor has identified and scheduled the following firms and percentages:

Total MBE 35%

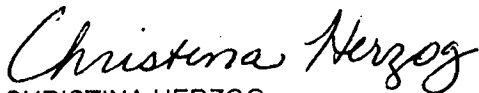
Quantum Crossings LLC

445 East Madison Drive, Suite 800



Opal L. Walls
Chief Purchasing Officer

Within Appropriation:



CHRISTINA HERZOG



Ron Huberman
Chief Executive Officer

Approved as to Legal Form:



PATRICK J. ROCKS

ACTING CHIEF FINANCIAL OFFICER

General Counsel

FINANCIAL:

	FY11	FY12	FY13	TOTAL
Basic Maintenance Contract 4				