

May 26, 2010

**APPROVE ENTERING INTO AN AGREEMENT WITH RELATIONAL TECHNOLOGY SERVICES DBA  
RELATIONAL TECHNOLOGY SOLUTIONS (RTS) FOR PRIVATE BRANCH EXCHANGE ("PBX"),  
INTUITY VOICEMAIL SYSTEMS, CONVERSANT SYSTEMS AND RELATED CALL CENTER  
COMPONENTS HARDWARE AND SOFTWARE MAINTENANCE SERVICES**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

~~Approve entering into an agreement with Relational Technology Services dba Relational Technology~~

Solutions to provide hardware and software maintenance services for all Avaya Private Branch Exchange ("PBX") Systems, Intuity Voicemail Systems, Conversant Systems and associated Call Center components at ~~135 South Clark Elizabeth Training Center and the Board's three (3) current Business Service Center~~

locations for Information & Technology Services ("ITS"), at a cost not to exceed \$563,782.49 for the three year

**COMPENSATION:** Vendor shall be paid as follows: Upon invoicing: (i) one lump sum payment of

\$152,211.54 for maintenance and support services during year two; and (iii) one lump sum payment of \$152,211.54 for maintenance and support services during year three; total compensation not to exceed \$563,782.49.

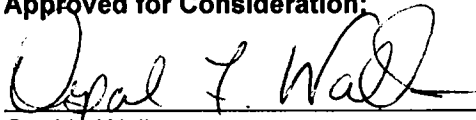
**REIMBURSABLE EXPENSES:** None

**AUTHORIZATION:** Authorize the General Counsel to include other relevant terms and conditions in the written agreement. Authorize the President and Secretary to execute the agreement. Authorize the Chief

**GENERAL CONDITIONS:**

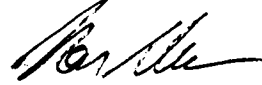
Inspector General – Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary to

**Approved for Consideration:**



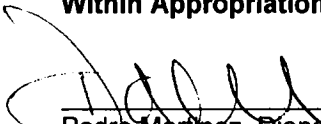
Opal L. Walls  
Chief Purchasing Officer

**Approved:**



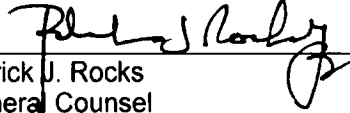
Ron Huberman  
Chief Executive Officer

**Within Appropriation:**



Pedro Martinez Diana S. Ferguson  
Chief Financial Officer

**Approved as to Legal Form:**



Patrick J. Rocks  
General Counsel