

**AMEND BOARD REPORT 10-0526-PR7**  
**APPROVE ENTERING INTO AN AGREEMENT WITH RELATIONAL TECHNOLOGY SERVICES DBA**  
**RELATIONAL TECHNOLOGY SOLUTIONS (RTS) AND SUBSEQUENTLY ASSIGNED TO**  
**TRANSCEND UNITED TECHNOLOGIES, LLC FOR PRIVATE BRANCH EXCHANGE ("PBX"), INTUITY**  
**VOICEMAIL SYSTEM, CONVERSANT SYSTEMS AND RELATED CALL CENTER COMPONENTS**  
**HARDWARE AND SOFTWARE MAINTENANCE SERVICES**

**THE CHIEF EXECUTIVE OFFICER REPORTS THE FOLLOWING DECISION:**

Approve entering into an agreement with Relational Technology Services dba Relational Technology Solutions and subsequently acquired by Transcend United Technologies, LLC ("Transcend") to provide hardware and software maintenance services for all Avaya Private Branch Exchange ("PBX") Systems

Project 12510 - Information & Technology Services  
Manager: 125 South Clark Street - 3rd Floor  
Chicago, IL 60603  
Zalewski, Miss Kathryn Lucille  
773-553-1300

**TERM:**

The term of this agreement shall commence on the date the agreement is signed and shall end 36 of months thereafter. This agreement shall have no options to renew.

**EARLY TERMINATION RIGHT:**

~~The Board shall have the right to terminate this agreement with 90 days written notice.~~

**SCOPE OF SERVICES:** Transcend RTS will provide hardware and software maintenance including on-site coverage and hardware/software component replacement/installation as needed for all Avaya Private Branch Exchange ("PBX") Systems, Intuity Voicemail Systems, Conversant Systems and ~~associated Call Center components at 125 South Clark, Elizabeth Training Center and the three Student~~

The Vendor has identified and scheduled the following firms and percentages:

**Total MBE - 20%**  
Quantum Crossing, LLC  
111 East Wacker  
Suite 990  
Chicago, IL 60601

**LSC REVIEW:**

Local School Council approval is not applicable to this

**FINANCIAL:**

Charge to the Office of Information Technology Services \$563,782.49

12540-115-56105-254501-000000-2010	\$259,359.41
12540-115-56105-254501-000000-2011	\$152,211.54
12540-115-56105-254501-000000-2012	\$152,211.54

**CFDA#:** Not Applicable

**GENERAL CONDITIONS:**

Inspector General - Each party to the agreement shall acknowledge that, in accordance with 105 ILCS 5/34-13.1, the Inspector General of the Chicago Board of Education has the authority to conduct certain investigations and that the Inspector General shall have access to all information and personnel necessary

Approved for Consideration:



SÉBASTIEN de LONGEAUX

Approved:



JEAN-CLAUDE BRIZARD

Chief Procurement Officer

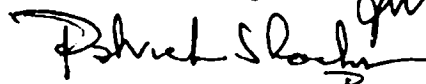
Within Appropriation:



DAVID G. WATKINS  
Chief Financial Officer

Chief Executive Officer

Approved as to Legal Form:



PATRICK J. ROCKS  
General Counsel