SCOPE OF SERVICES:

Vendor will supply all equipment, supplies, and labor (supervision, training, and management) necessary to provide custodial services for all schools, excluding a group of pre-selected schools which will be managed separately. Custodial services includes management of Board custodians, who will receive training and supervision by Vendor.

Vendor will also provide a custodial call-center to serve CPS schools to manage work order requests and respond to emergencies. Vendor will ensure the optimal operation of the facilities and maintenance of the Board's Standard Cleaning Specifications. These specifications are consistent with delivering services at a Level 2 standard for APPA ratings.

	Level 2 standard for APPA ratings.							
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	Vendor shall provide a manager to ensure delivery of Services and proper supervision of employees.							
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